

FINCHLEY & GOLDERS GREEN RESIDENTS FORUM

WEDNESDAY 6TH MARCH, 2019

AT 7.00 PM

FINCHLEY CHURCH END LIBRARY, 318-320 GATEWAY HOUSE, REGENT'S PARK ROAD, N3 2LN

Chairman: Cllr Jennifer Grocock

ACTION UPDATE NOTES

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FINCHLEY & GOLDERS GREEN RESIDENTS' FORUM
Weds 6 March 2019, 7pm

VENUE: Finchley Church End Library 318-320 Gateway House, Regent's Park Road, N3 2LN

Chairman: Councillor Jennifer Grocock

ISSUES TO BE CONSIDERED AT THE FORUM MEETING

Items must be submitted to the Governance Service (f&gg.residentsforum@barnet.gov.uk)
 by **10.00am on the 5th working day prior to the meeting**

	Issue Raised	Response	Meeting note/Action
1	<p>Raised by: Mr John de Lange Received: 29/01/2019 Issue: Condition of main roads</p> <p>All credit to the Council for the work they have been doing to resurface minor roads and residential streets, but why are some of our main roads in such a bad state. There are so many potholes it is not worth reporting them but the general condition of the road surface in two roads in particular are becoming dangerous. One is to A 1000 from the North Circular Road to East Finchley and the other the A 578 from Church End to Golders Green. These roads may be passable for motor traffic but can be possibly lethal to cyclists.</p> <p>Surely it is the Council's job to inspect and maintain our roads, not until a citizen chances to report potholes etc.</p>	<p>In accordance with the guidance included in Well-Managed Highway Infrastructure: A Code of Good Practice Barnet has developed the Operational Network Hierarchy which ranks the highway network using a risk based approach. The frequency of highway safety inspections is linked to the hierarchy class defined in this Operational Network Hierarchy, and is set out below for High Road A1000 and Regents Park Road A598. All footway and carriageway defects that meet intervention levels (including potholes) are identified in these inspections.</p>	<p>Mr de Lange spoke at the meeting. Response was noted.</p> <p align="center">Minute Item 2</p>

	Issue Raised	Response	Meeting note/Action																																																																								
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2	<p>Raised by: Mr Ronald Atkinson (member of the Woodhouse Ward Committee) Received: 23/02/2019 Issue: CPZ Mayfield Ave, Friern Watch Ave and Friary Road</p> <p>Consultations and questionnaires took place 2 years ago in the Roads, Mayfield Avenue, Friern Watch Avenue and Friary Road, to</p>	<p>There was not a questionnaire-based consultation in respect of the hours of operation of the Controlled Parking Zone (CPZ) in Mayfield Avenue, Friern Watch Avenue and Friary Road, although there were plans to increase the hours of operation in the CPZ in</p>	<p>Mr Atkinson spoke at the meeting.</p> <p>There was confusion over a previous petition which 65 people had signed, stating that longer hours would be beneficial. Cllr Zinkin thought this may have been stymied has an equal number of people in the same street</p>																																																																								

	Issue Raised	Response	Meeting note/Action
	<p>reducing the time of parking restrictions. It was submitted to Barnet Council but nothing was done.</p> <p>I now submit, as a friend of Efstratious Zographos who lives in Friary Road to have the CPZ hours changed to Resident Parking for one hour only between 2.0 and 3.0 pm only. Thus allowing friends, relatives, tradesmen to visit without the worry, harassment of traffic wardens ticketing and the extra expense of parking permits for day visiting or for friends staying overnight and having to leave early. This would then fall into line with the CPZ restrictions already in place at Whetstone and Ballard Lane.</p> <p>What action are you asking the Council to take? To have this put before the Council and implemented as soon as possible.</p>	<p>Mayfield Avenue and Friern Watch Avenue and other roads in the North Finchley area in September 2018, however those plans have now been abandoned due to local concern.</p> <p>Although there did appear to be local concern about potential increase in CPZ operational period across the area there did not appear to be an appetite amongst the roads mentioned for a reduction in the current CPZ hours.</p> <p>Furthermore, this area will be consulted in late 2019/early 2020 as part of a future follow up review of an Experimental Scheme planned for April 2019, where the CPZ hours will be increased in nearby Highwood Avenue, Limes Avenue and Fredericks Place.</p>	<p>had disagreed. Mr Atkinson stated that some streets had half with longer-hours CPZ and half the street without and this might be an option.</p> <p>Ms Staples would find out what had been consulted on and would contact the resident within 20 working days.</p>
3	<p>Raised by: Mr Alex Wheeler Received: 25/02/2019 Issue: Bins in Cherry Tree Wood</p> <p>The bins in Cherry Tree Wood are overflowing after half term.</p> <p>They are just not big enough and also get disturbed by foxes as they are so full.</p> <p>I propose mixed and multiple recycling bins and in larger sizes.</p>	<p>The litter bins at Cherry Tree Wood are emptied 3 times per week during the winter months. This will increase shortly to daily, as we move in to “summer” maintenance. We will review the bin provision, both type and number, at this location and assess whether, in discussion with our grounds maintenance and greenspaces teams, if improvement can be made in the</p>	<p>Mr Wheeler noted that some of the bins needed replacing.</p> <p>Cllr Mitra asked for an update on bin emptying at the pavilion site.</p> <p>The Street Scene Director would contact the resident within 20 working days.</p>

	Issue Raised	Response	Meeting note/Action
	<p>The park is very well used and used as a thoroughfare.</p> <p>It's also covered in rubbish during all school holidays.</p>	<p>short term. Recycle on the bins as suggested have not worked well in other locations when trialled and often get contaminated with non-recycling. As these bins do not always result in litter being able to be recycled and are several hundred pounds per unit we will not be able to install these at this time.</p>	
4	<p>Raised by: Mr Michael Bennett Received: 25/02/2019 Issue: Parking, Kenwood Close</p> <p>Attached to this email are some photos (separate document – Appx 1) that I hope illustrate the problem we have with all day parkers in Kenwood Close.</p> <p>Refuse collection & van deliveries are very difficult because the road is very narrow & non residents park their cars on a daily basis in order to commute to work.</p> <p>Other pictures show that the turning circle at the top of the Close is also used by all day Parker's which means that even when smaller vans make it up the close they have to reverse out of the Close at the junction with Winnington Road which is a dangerous manoeuvre & as you can see from the pictures larger vehicles such as the refuse vans reverse into the Close which is marginally less hazardous than the reverse.</p> <p>My suggested solutions. The Road should be for residents parking only between the hours of say 10 & 11am & 2 to 3pm. In addition the Keep Clear sign in the turning circle & the accompanying lines should be redone in such a way that the whole of the circle is left clear..</p> <p>I have put forward these suggestions to cope with that all day Parker's</p>	<p>It appears that motorists are accustomed to parking partially on the footway (2 wheels on) along the length of Kenwood Close, however it should be noted that parking fully or partially on the footway without any authorisation is a contravention which is penalised by a Penalty Charge Notice.</p> <p>Other than the issue of non-residents parking in the road, which may or may not be desirable to the residents, the parking, other than where obstructions occur, does not appear to be causing problems for residents in taking up kerbside space. Therefore, a Controlled Parking Zone (CPZ) may not be the best solution.</p> <p>Officers can investigate the provision of additional yellow lines in the road to improve access, or seeking to enforce the footway parking that takes place should the issue be of major concern.</p>	<p>The Chairman referred this issue up to the Area Committee.</p> <p>Mr Bennett would be contacted about the next meeting of the Area Committee, to be held on 4th April, at which he would be invited to speak. (Action completed on 14 March by Governance Officer).</p> <p>The Chairman thanked Mr Bennett and the other residents of Kenwood Close who had maintained the grass and planting on the grass bank between Kenwood Close and Hampstead Lane.</p>

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	<p>even though I realise that at other times visitors to Kenwood who don't want to pay for parking will still use the Close.</p> <p>This may or may not be relevant but the residents of Kenwood Close have arranged & paid for the replanting & maintenance of the grass bank between the Close & Hampstead Lane with the consent of the Council, when this should be the responsibility of the Council. Before we took responsibility this used to be used as a rubbish tip because it was covered in weeds & dead bushes but now that we have kept it in pristine condition it no longer gets used as a tip. The only reason I raise this point is to show that the residents are responsible people who are willing to put their money where their mouths are & have shown great patience before bringing to the Council's attention the parking problem.</p>	<p>However, if the Forum consider that this location requires immediate attention, then there is the option of the issue being referred to the Finchley and Golders Green Area Committee as a Members Item, where funding to progress items could be granted.</p>	
5	<p>Raised by: Mr Levy Received: 27 Feb 2019 Issue: Consultation on Garden Waste Charges</p> <p>At November's Environment Committee Meeting a public consultation was promised on the proposed Garden Waste charges, yet I've still not seen any reference to this on the Consultations Hub.</p> <p>(i) What are/were the key dates of this consultation (approximate if necessary)?</p> <p>(ii) If it has begun already, why hasn't it appeared on the Consultations Hub?</p> <p>(iii) It was resolved that the consultation be sent to "other interested groups" in addition to friends of the parks groups and allotment groups, therefore what other interested groups have been sent it, or are intended recipients?</p> <p>(iv) In view of the relevance of issue 17(v) of January's Forum to</p>	<p>(i) The dates of the consultation are yet to be confirmed, these will be publicly available on the council's website when the consultation is launched, and the consultation will be promoted through a range of communications.</p> <p>(ii) The consultation will be accessible at https://engage.barnet.gov.uk/ when launched.</p> <p>(iii) The consultation will be promoted to all residents, the Communities Together Network, CommUnity Barnet, Barnet Homes, Friends of Parks groups</p>	<p>Mr Levy did not attend the meeting.</p>

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	consultation respondents, which was not fully responded to at the meeting, please can the full response now be provided?	and allotment groups. (iv) <ul style="list-style-type: none"> • total estimated annual cost of green garden waste collection and disposal now, excluding arisings at Summers Lane; <ul style="list-style-type: none"> ○ Collections – £ 1,170K ○ Disposal – £818K based on 2017/18 tonnages disposal cost at current prices (including summers Lane) 	
6	<p>Raised by: Mr Levy 27 Feb 2019 Issue: Solar Together London</p> <p>What is the Council's assessment of Solar Together London, a cooperative tendering scheme for domestic solar installations founded by the Mayor of London, which 11 other London councils have joined in promoting? Please will Barnet join it?</p> <p>Did not attend.</p>	Whilst Barnet is not a member of Solar Together London, the Council is in principle interested in Solar Energy as a clean and sustainable energy source which offers an alternative to fossil fuels. The Council is beginning to consider how it can potentially promote and enable Solar Energy in the future using its land and other assets.	
7	<p>Raised by: Lorraine Thomas 27 Feb 2019 Issue: Brent Cross Cricklewood (BXC)</p> <p>How are F&GG Members assuring themselves, and so in turn can assure residents that the Brent Cross Cricklewood regeneration programme is not exposing LB Barnet to unacceptable levels of financial risk that will negatively impact on other services provided to</p>	The Council's Assets, Regeneration and Growth Committee and Policy and Resources Committee receive regular updates across BXC programme and reviews and approves key decisions having regard to risk and impact to the council.	<p>Ms Thomas noted the response but asked for more detailed information on the assurance framework.</p> <p>The resident would be contacted by an appropriate officer within 20 working days.</p>

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	the community?	<p>The BXC Thameslink Station funding strategy was reported to those Committees in November and December, and again to Policy and Resources Committee on 20 February. As reported to that Committee, the updated funding agreement that is currently being considered by Her Majesty's Government includes suitable allowances for risk and contingency required to support a scheme of this nature. The budget for the delivery of the BXC programme is fully contained within this agreement and there is no requirement for funding from existing council budgets for other services. Approval of the final funding strategy will be made by the Chief Executive in consultation with the Chairman of the Policy and Resources Committee once the Committee has reviewed and commented on the funding strategy, having had regard to the six financial tests as approved by that Committee.</p> <p>Through the joint venture partnership with Capita the council has procured an experienced project delivery team who are managing the development of the new Thameslink Station. This team includes industry experts with decades of experience in managing a delivering major rail infrastructure schemes.</p> <p>A risk management process is in place</p>	

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		that reviews developing risks and commercial performance of contractors on the programme to ensure risks do not materialise and sufficient mitigations are put in place to ensure cost overruns do not occur.	
8	<p>Lorraine Thomas 27 Feb 2019 BXC</p> <p>How are Members ensuring there is programme coordination to ensure residents are not unnecessarily adversely affected by construction and other works within the Brent Cross Cricklewood regeneration zone? Have members signed off on, or sighted, an integrated programme/project plan for the works?</p>	<p>The IPMO (Integrated Programme Management Office) was established in 2016 between the Council and the development partners working across the scheme. The iPMO manages an integrated programme which is fed by all development partners and carries out regular reviews of interfaces across the development zone. One of the functions of the iPMO is to ensure all partners are working collaboratively to ensure impacts of construction are reduced to a minimum where possible. Once the station funding agreement and revised delivery strategy is finalised, the council will finalise the project plan and report to the Assets, Regeneration and Growth Committee and update and discuss with Members and the local community.</p>	<p>Ms Thomas spoke at the meeting. The response was noted.</p>
9	<p>Lorraine Thomas 27 Feb 2019 BXC</p>	<p>Existing open spaces within the BXC regeneration area amount to 25.46 Ha. In the completed development there will be a net increase of 9Ha in public open</p>	<p>Ms Thomas noted the response. She queried the use of the term 'open space' as she felt this was not interchangeable with 'green space'.</p>

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	How are members safeguarding the green space within the Brent Cross Cricklewood regeneration zone? The narrative on retaining green space appears to differ to the story told by the illustrations/plans available.	<p>space through expansion of existing and creation of new parks, public squares and civic spaces. Both Clitterhouse Playing Fields and Claremont park will be improved.</p> <p>A temporary open space will be put in place during early phases of works where existing green spaces are being closed for upgrade/remodelling. Improvements to Clitterhouse Playing fields will be undertaken in phases to ensure that accessibility to open public spaces is maintained throughout the development.</p>	An appropriate officer would contact the resident within 20 working days.
10	<p>Lorraine Thomas 27 Feb 2019 BXC</p> <p>Are there plans to extend the CPZ on Claremont Road, NW2, and to Brent Terrace, NW2? The area is already experiencing increased parking by non-residents using Cricklewood station, working at Donohues and working on the emerging construction sites for Brent Cross Cricklewood regeneration?</p>	Through the IPMO, the council is assessing what transport management measures are required to minimise the impact of non-resident parking.	Ms Thomas asked for more detail on the timelines. An appropriate officer would contact the resident within 20 working days.
11	<p>Lorraine Thomas 27 Feb 2019 BXC</p> <p>Provide responses, namely what accountability arrangements are in place, which named Members are representing residents on the Brent Cross Cricklewood programme, how are Members</p>	In addition to the Assets, Regeneration and Growth Committee and Policy and Resources Committee, regular Member Briefings are held to update Members on progress, as well as for Members to ask questions and assure themselves that the project is not presenting an unacceptable risk. A BXC Shareholder	<p>Ms Thomas requested additional information on the governance of the programme. For example the website contained no information on the Shareholder Group's meetings.</p> <p>An appropriate officer would provide a response within 20 working days.</p>

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	assuring themselves and so residents the programme isn't presenting unacceptable risk to the Borough.	Board has also been set up and is attending by Members of both parties to allow more focussed interrogation of the programme and risks. Main membership of the Board: Chairmen of P&R, Regen, Housing and Opposition Spokespeople for P&R, Regen. Ward Members are invited to join some meetings, which are held roughly quarterly.	
12	Lorraine Thomas 27 Feb 2019 BXC have Members in governance of the programme arrangements for Brent Cross Cricklewood? Is there a named lead Member?	The BXC programme is governed by the Assets, Regeneration and Growth Committee. The Chairman for that Committee is Cllr Daniel Thomas.	The response was noted.
13	Theresa Musgrove 27 February 2019 Air quality At the time of writing (27th February) we have unacceptably high levels of toxic air quality in this area: it is visible over the North Circular area, and the High Road, and for those of us with respiratory problems, this represents a serious health risk. For children attending the many primary schools in the immediate vicinity, such as Tudor, Our Lady of Lourdes, Martins, Manorside, St Theresa's, Akiva, and several others, exposure to air with high levels of particulates is now known to have very serious long terms effects on their health and development. Apart from focusing on the wrong priority, and complaining	When in winter there is fog, this in London can lead to elevated air pollution levels. Environmental Health monitor 2 sites on a daily basis and 15 further sites on a monthly basis and in general the trends show an improvement in air quality. We publish our results with AEA a national database rather than Kings College who run the London network. There is still work to be done especially with schools near busy roads and	Ms Musgrove asked for information on the smaller particulates. An appropriate officer would respond within 20 working days.

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	about drivers being 'punished' with the new tax aimed at lowering these risks to vulnerable residents, what is the council doing to assess the impact on schools, and most importantly, why are we almost the only borough not to be actively monitoring daily levels of air quality?	<p>Barnet is participating in the GLA Air quality audits for the most affected schools, including Tudor school.</p> <p>This was discussed in the January Environment Committee and the annual air quality status report and revised Air quality action plan with 25 measures to improve air quality is attached here for further information. (Appx 2, and 3).</p> <p>Information is also found on the website https://www.barnet.gov.uk/environmental-problems/air-quality/air-quality-monitoring</p>	
14	<p>From: Theresa Musgrove 27 Feb 2019 Tree planting</p> <p>The only mitigation of risk that I can find has been suggested by the Chair of the Environment Committee is to plant a few trees. Please tell me exactly how many trees have been planted, and their precise locations, and in which wards they have been placed?</p>	<p>Please find attached a list of trees planted including locations. (Appx 4)</p> <p>Planting considers the diagram published by GLA showing areas of poor quality, usually close to main roads and junctions where emissions from vehicles are at their most concentrated. (Appx 5)</p>	<p>The response was noted.</p> <p>Ms Musgrove noted that 95 trees appeared to have been planted on Conservative Wards and only 35 on Labour Wards. She asked for an explanation.</p> <p>An appropriate officer would contact the resident within 20 working days.</p>
15	<p>From: Theresa Musgrove 27 Feb 2019 Squires Lane resurfacing</p> <p>Last year the section of Squires Lane where I live was supposed to have been resurfaced - this was mysteriously cancelled on two occasions. Immediately after the first</p>	<p>The planned carriageway resurfacing works on Squires Lane between Etchingam Park Road and Long Lane were deferred in November 2018, due to the need to coordinate the resurfacing works with the safety improvement scheme to install of a</p>	<p>The response was noted.</p> <p>Ms Musgrove stated that Conservative Wards had been given priority.</p> <p>Ms Staples stated that some of the road resurfacing had been postponed or cancelled. She would enquire and</p>

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	cancellation, the side of Squires Lane that is in a Tory ward was resurfaced instead. On the second occasion, despite being told that our end of the road would at last be resurfaced, and cars moved in order this could be done, again work was done on the Tory side of the road, up to the junction with Long Lane. Why are Labour wards yet again being disadvantaged in the distribution of Highways Funding, as has previously been found to be the case by independent investigations?	zebra crossing outside Manorside Primary School that is planned for Spring 2019.	would respond to Ms Musgrove within 20 working days.
16	<p>From: Theresa Musgrove 27 Feb 2019 Potholes</p> <p>How many complaints about pot holes being left unmended have there been in West Finchley and Church End wards in the last twelve months?</p> <p>Does the council observe a practice of monitoring roads for pot holes, or does it wait for residents to brave the council's Capita run contact service to report them?</p>	<p>There have been no Stage 1 or Stage 2 complaints about potholes in West Finchley and Church End wards in last 12 months.</p> <p>In accordance with the guidance included in Well-Managed Highway Infrastructure: A Code of Good Practice Barnet has developed the Operational Network Hierarchy which ranks the highway network using a risk based approach. The frequency of highway safety inspections is linked to the hierarchy class defined in this Operational Network Hierarchy. All footway and carriageway defects that meet intervention levels (including potholes) are identified in these inspections.</p>	<p>The Street Scene Director noted that roads were proactively checked for potholes.</p> <p>Ms Musgrove asked when the Finchley roads were last inspected. The Members Enquiries team would respond within 20 working days.</p>
17	<p>From: Theresa Musgrove 27 Feb 2019 Bin collections</p>	Information about the recycling and waste round reorganisation including agency costs will be reported to the Environment	The Street Scene Director noted at the meeting that no additional spending had been incurred compared to the previous year. She

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	<p>I understand that the council is now spending £20,000 a week extra on its bin collection rounds, which were cut in order to save money. This is a fairly typical example of Tory Barnet budgeting, but can you please tell us the total amount of extra cost incurred by this weekly expenditure?</p>	<p>Committee on 14th March 2019. The papers for this committee, and the information requested will be published at: https://barnet.moderngov.co.uk/ie/ListMeetings.aspx?CommitteId=695 “</p>	<p>agreed that no savings have been made so far.</p> <p>Ms Musgrove enquired why some staff were allowed to do shorter rounds than others and why they were expected to finish their work in a shorter time. The Street Scene Director responded that the hours of staff deployment were available online.</p> <p>The Street Scene Director apologised for earlier disruption, noting that the new bin collections were now more settled.</p>
18	<p>From: Theresa Musgrove 27 Feb 2019 Church End Library/Impact of Library cuts</p> <p>Church End library when unstaffed, like all the other libraries cut by Tory councillors, is meant to be accessible in those hours only to ticket holders with a pin number, yet all libraries with this DIY self entry system are continually being 'tailgated' by users who enter the building when a ticket holder opens the door. In Church End, and other locations, this includes members of the public known to cause problems in the local area. How can this create a safe environment, when anyone can enter the building and cause problems for bona fide users?</p> <p>What impact study in terms of the literacy standards of local disadvantaged children has there been since the library cuts</p>	<p>Self-service opening hours (SSO) in libraries are supported by a wide range of safety and security measures. In addition to the requirement to register a library card for use in SSO, this also includes the live monitoring of CCTV in each site with use of additional on-site security guards during targeted opening hours. CCTV operators and security guards follow clear and detailed protocols for all issues and incidents including in relation to any instances of tailgating. The Library</p>	<p>Ms Musgrove stated that the libraries should be monitoring tailgating. She had witnessed incidents of antisocial behaviour by some individuals who had tailgated. Ms Musgrove had not reported this to anyone.</p> <p>Cllr Grocock commented that it would be helpful if Ms Musgrove could provide details of the time and place of such incidents so that this could be investigated.</p>

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	were put in place?	<p>Service also works closely with community safety colleagues as needed to respond to specific instances of anti-social behaviour in all libraries in both staffed and self-service opening hours.</p> <p>An impact study regarding changes to libraries has not been undertaken. However, recent studies indicate that results for disadvantaged (Pupil Premium and SEND) are improving.</p> <p>Tailgating per se is not a problem in itself though it does happen and I am not aware of any incident having occurred as a consequence of tailgating. For the most part those who tailgate simply come into the library and get on with what they came for. Where CCTV operators see tailgating they make an announcement to the individual to swipe in correctly then keep the person under observation to assess if they pose any further risk. Any issues we have had with anti social behaviour have largely come from people who swiped in correctly or more often take place in staffed hours – and we have protocols in place for dealing with this. The</p>	

	Issue Raised	Response	Meeting note/Action
		<p>libraries team work closely with the police and the Council's Community Safety Teams to ensure any persistent ASB issues are escalated and responded to appropriately.</p> <p>There does not appear to have been an impact study but some results on the attached (Appx 5) show that results for disadvantaged (Pupil Premium and SEND) are improving.</p>	
19	Having sold a piece of Victoria Park to a property developer, who intends to erect a block of flats in the park, how many other parks and open spaces in Barnet are now at risk from development?	The Council's Parks and Open Spaces Strategy categorised open spaces within the borough and identified some as low quality / low value; referencing that 'alternative uses' for these sites will be considered. A future report will be presented to Environment Committee to consider options for alternative use.	The Street Scene Director would provide a link to the Parks and Open Spaces Strategy for the resident, within 20 working days.

Contact: Tracy Scollin, Governance Service, Assurance Group, London Borough of Barnet, NLBP, Building 2, Oakleigh Road South, London N11 1NP.

Tel: 020 8359 2315, Email: f&gg.residentsforum@barnet.gov.uk.

Future meeting dates:

Thurs 6 June, 7pm

Thurs 5 September, 7pm

Weds 8 January 2020, 7pm

(venues tbc)

Items must be submitted to the Governance Service (f&gg.residentsforum@barnet.gov.uk) by **10.00am on the 5th working day prior to the meeting.**